

## 1003

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Do you experience a "slowness" or that the program disconnects from Bankgirot when you receive the error message 1003.

A solution to this is to "replace" the config file that comes with installation with a slightly changed version that can be downloaded [here](#).

1. **Rename** the file located in your already installed package **BgLink.exe.config** to **[BgLink.exe.config.org](#)**
2. Copy the file **BgLink.exe.config** that you find in the downloaded folder in zip format to the folder where Netmaker is installed.

Netmaker is normally installed in the following folder:

C:\Program\Formpipe\Netmaker BgLink (Swedish edition of OS).

C:\Program Files\Formpipe\Netmaker BgLink (English edition of OS).