

## 1005

Jonatan Edlund - 2023-10-12 - Comments (0) - Felkoder

Error 1005 means Netmaker cannot reach Bank-Id. To solve this issue we recommend trying the following things.

1. Restart your computer
2. Make sure the the time on your computer is correct (it needs to be correct on the minute).
3. Make sure you have the latest version of the Netmaker Bankgirolink software. If not, update it.
4. Make sure you have installed the latest version of Bank-ID Software. [BankID-programmet](#)