Locked Profiles

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Follow these steps:

1. Open the __Access.cfg file located in the profile folder (the profile you are trying to use) with the program Notepad.

    1. (You can find them by typing %appdata% in the search field on your computer and pressing "enter", there you will find your profiles if you have not chosen your own location, if they are not found contact your IT department for support.)

2. Delete what is written on the row after LOCKED BY=

3. Save and restart Bankgiro Link.