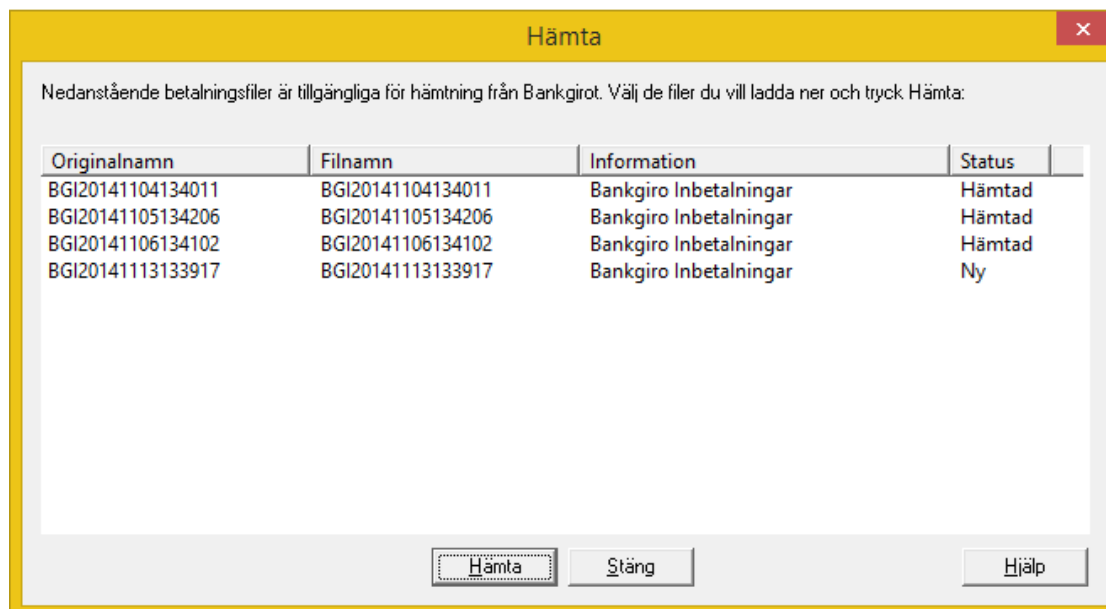


## Downloading files from Bankgirot

Anna-Karin Ettik Åsén - 2024-01-18 - [Comments \(0\)](#) - [Filhantering](#)

To download files from Bankgirot:

1. [Connect](#) to Bankgirot.
2. Click on **Actions** in the main menu and select **Fetch Result Files**. The following figure shows an example of a list of files available for download:



### Note!

If any of the files are missing, please contact Bankgirot. Note that you can specify the type of files to display in the **File > Profiles > Preferences dialog**.

1. Select the files you want to download and click **Fetch**. The files that have been downloaded are marked **Fetch** in the **Status** column, see the figure above.
2. The status bar keeps you informed of the status of your file transfer. When you have downloaded all the files you need, click **Close**. The downloaded files will be available in the **Fetch** directory in the main window.