

Knowledgebase > Application management > When your Pin code for Bank ID is locked, try the following

When your Pin code for Bank ID is locked, try the following Anna-Karin Ettik Åsén - 2023-12-06 - Comments (0) - Application management

- 1. Start the Bank-ID security program by double-clicking the Bank-ID symbol at the bottom right of the taskbar.
- 2. Insert the card into the card reader and your Bank-ID will be displayed. If multiple Bank-IDs are displayed, select the one you want to unlock.
- 3. Press the Password button (new window opens).
- 4. Press the Next button. Check that the correct Bank-ID is preselected, press next.
- 5. Now you need to know which password (legitimate or signed) is locked. Select the locked one and proceed to the next window.
- 6. Select unlock PIN code.
- 7. Follow the instructions that appear in the next window.