



[Knowledgebase](#) > [Information for new users](#) > [Tech Support](#)

Tech Support

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If you cannot solve a problem yourself, please contact technical support at the appropriate location:

- Contact your financial system provider regarding problems with or questions about creating a payment file.
- For questions about which services your company can use and the authorization it has, contact customer support at your bank.

For communication problems or questions regarding network communication, File a case via:
netmakerbglink.formpipe.com

Note

In order to receive support from Netmaker, a support contract must be established with Netmaker.