

## Tech Support

Anna-Karin Ettik Åsén - 2024-01-16 - Comments (0) - Information for new users

If you cannot solve a problem yourself, please contact technical support at the appropriate location:

- Contact your financial system provider regarding problems with or questions about creating a payment file.
- For questions about which services your company can use and the authorization it has, contact customer support at your bank.

For communication problems or questions regarding network communication, File a case via: [netmakerbglink.formpipe.com](https://netmakerbglink.formpipe.com)

### Note

In order to receive support from Netmaker, a support contract must be established with Netmaker.